

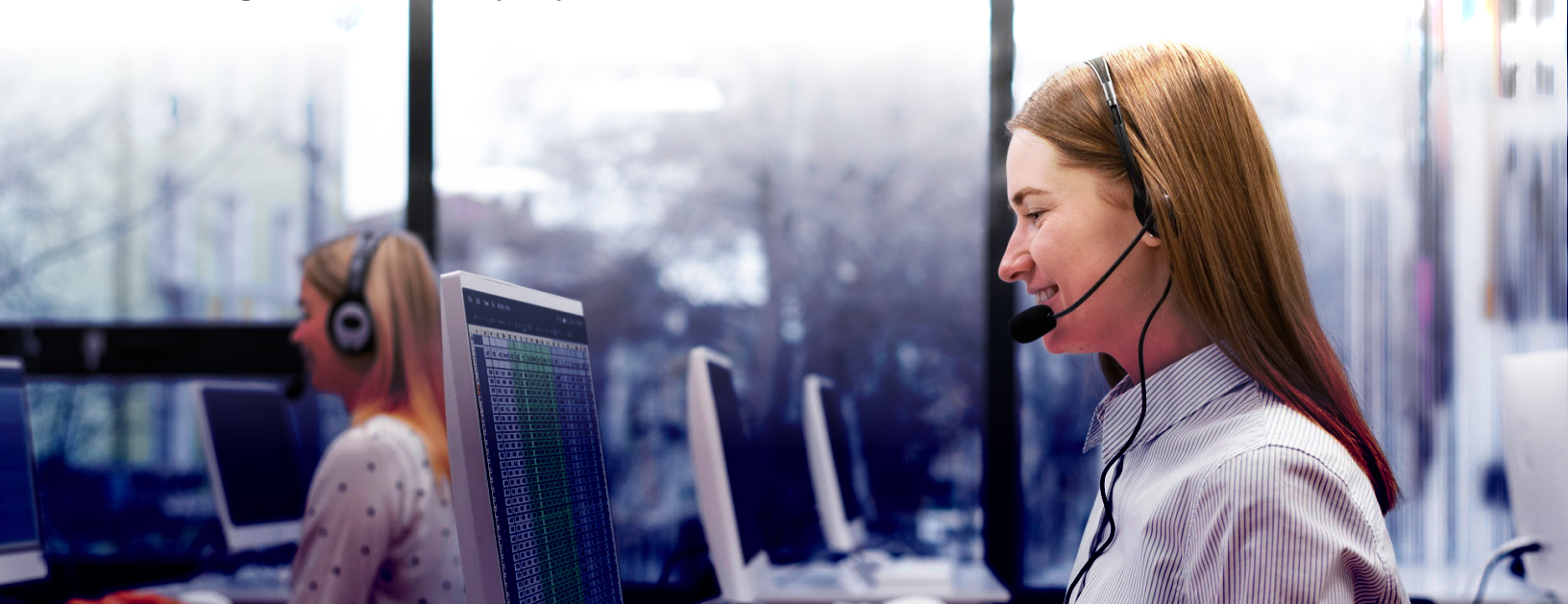


CASE STUDY

International BPO

Securing remote work for global
outsourcing operations

The International BPO provides accounting, compliance, operational, and administrative business process outsourcing services in multiple countries, and permits remote work for employees. K7 Cloud Endpoint Security ensures that internet access is restricted when employees work remotely, maintaining the confidentiality requirements of the BPO's international clients.



Client Snapshot

- » International Operations
- » Services for SMEs, Accounting Firms, Financial Planners, Mortgage Brokers
- » 550 Endpoints

The International BPO permits remote work through a VPN and requires other internet access to be restricted. K7 Cloud Endpoint Security enables the complex in-office/out-of-office restrictions that the BPO requires to ensure their services to their clients and their clients' data are protected.

Securing Remote Work with K7 Cloud Endpoint Security

The Client's Requirements

- Location-based network controls
- Permit internet access only through VPN for remote employees
- Integrate with existing firewall



Why the Client Chose K7

01

In-office/Out-of-office restrictions

02

Gateway-based internet access

03

Hassle-free integration with existing firewall

The K7 Solution

In addition to protection against cyberthreats, K7 Cloud Endpoint Security includes location-based network controls to enforce varying restrictions on internet access based on the user's location.

In-office/Out-of-office Restrictions

The client wished to permit internet access for employee devices when the devices were present in the client's office and connected to the office network, and restrict network access, including blocking network printing, when the devices were not connected to the office network. Time-based restrictions could not satisfy these requirements as admins could not control when employees were present in the office. The client's management were delighted that K7 Cloud Endpoint Security's built-in In-office/Out-of-office firewall controls could provide such location-based restrictions, switching the device to the Trusted Zone when connected to the office network and blocking all connections for other networks. Additionally, K7's team configured exceptions to allow the K7 client to connect to the K7 cloud server and receive threat definitions and policy updates even when connected to a public network.

VPN Access for Remote Employees

As remote work would not be possible without access to the client's information assets, remote employees would need to be able to access the client's networks through a VPN from their homes while other internet access is blocked. The client's IT team were pleased that K7's team configured K7 Cloud Endpoint Security to allow the VPN client to connect to the VPN server in full tunnel mode in the trusted zone, while denying other internet access, if connecting through the user's home network.

Integration with Existing Firewall

The client's IT team required an endpoint security solution that would work with their existing hardware firewall which they used to monitor employee internet activity. K7's network security specialists ensured that K7 Cloud Endpoint Security integrated seamlessly with the hardware firewall, delivering a glitch-free solution to the client.

K7 Security's **Cloud Endpoint Security** provides the flexibility that modern enterprises need to adapt to evolving models of work while maintaining robust cybersecurity.

Contact Us to learn more about our security solutions that protect enterprises operating in diverse industries with widely varying work environments.



Copyright © 2024 K7 Enterprise Security Private Limited, All Rights Reserved.

This work may not be sold, transferred, adapted, abridged, copied, or reproduced in whole or in part in any manner or form or any media without the express prior written consent of authorised personnel of K7 Enterprise Security Private Limited. All product names and company names and logos mentioned herein are the trademarks or registered trademarks of their respective owners.

www.k7enterprisesecurity.com